

Saliva Test Team FAQ

Updated 12-10-2020

Registration and Technical Questions - from participants

Do you have to have an email address for every account?

Yes, a separate email address is needed for each participant (even young children). If a participant does not have a separate email address, they can create one at the time of registration.

How do I fill this form out for a minor?

Either you can use two devices to fill it out at the same time, with two different emails, or go through the process twice on the same device. You will need a unique email for each participant.

What if the participant does not speak English?

The online Vault site has additional languages available. Click on the drop down box in the right hand corner and click on the appropriate language. Options include: English, Spanish, Somali, Hmong, and Vietnamese.

The Vault site is asking for a payment?

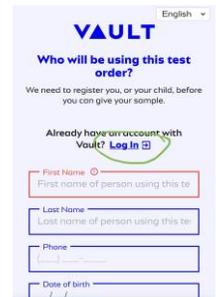
If the participants are on the Vault site asking for a payment, then they are not on the correct site. They must log out and go to **COVID.VLT.CO** . Note: This is not .Com

I already made an account, how do I log in?

First check if they actually made an account on vault heath (not just an appointment). But if they have previously had a test with Vault, they probably do have an account and will have to log in with their ID and password.

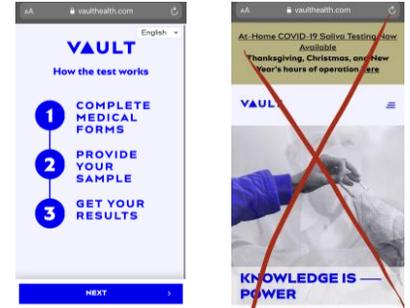
I forgot my password, what do I do?

On the login prompt, there is a blue link for forgot password. Unfortunately there is no easier way to do this, you have to get an email sent that will help you reset your password.



I am on the homepage vault website

They should not be on the vault homepage - sometimes if people have previously been on the website, they get redirected to the vaulthealth.com. They should not be on the site on the right. They should be on the website with the numbers 1 2 3. If they are on the wrong website, ask them to type in covid.vlt.co (Also important, it is not .com, it is .co)



My next button is grayed out, I can't advance

This is because some portion of the form isn't filled out. By far the most common cause is because there is a race/ethnicity question, and it has two parts. Most people assume the second part is for a second race, but it is actually a follow up to the first, and they need to select something for the second part as well. Another common cause is forgetting to fill out the phone number.

Saliva Collection Questions

How long does it take to get test results back?

Samples are sent directly to the Vault lab. Once the Vault lab receives the sample, it takes between 48 and 72 hours to get the result back. When results are ready, the The test results will be sent to the individuals University of Minnesota email address.

Who is responsible for wiping down the small plastic specimen bag?

Once the saliva collection tube is placed into the specimen bag, the **individual providing the sample** will wipe down the outside of the small bag. (This is at smaller testing events only, **there is no small specimen bag at larger events**).

Can the participant drink water before they take the test?

They cannot drink anything, **including water** 30 minutes before the test. The message they receive prior to the testing event will remind them to hydrate at least 30 minutes prior to arriving at the testing site.

How much saliva is needed?

Individuals providing the saliva sample must fill the collection tube up to the 2 ml line. Instruct the individual not to overfill the tube. The observer will check for presence of bubbles or foam, both of which should not be included in the 2 ml.

What do participants do with their saliva sample?

At large COVID saliva testing events there is no small biohazard bag, they will drop their sample in a large Biohazard collection bag which will be near the exit. The sample should be placed in the small Biohazard bag and placed in the collection box at the exit. They should keep their phone out so the collections staff can verify they completed all the steps.

What is the specificity and sensitivity of the Saliva test? How accurate is the test?

This RT-qPCR test is very sensitive for the presence of SARS-CoV-2, with 98% of tests providing either a positive or a negative result, and only 2% of tests providing an inconclusive result. The test can detect as few as 200 copies of viral genes per milliliter of saliva, and can detect the presence of virus in the saliva within 2 days of infection and up to 28 days after infection. Across all known gene sequences of SARS-CoV-2, the test detects the ones in the genes of interest >99% of the time, making it highly sensitive and specific for those genes. The false negative and false positive rate for the saliva test are each 1%.

Personal Protective Equipment (PPE) & Safety

How was PPE determined for the volunteers at this testing event?

We chose the PPE for MRC members based on current MDH and CDC guidelines as well as consultation with an industrial hygienist whose expertise is PPE and who has been working on evaluation of different types of face masks since the arrival of COVID-19. We also consulted with an Infection Preventionist from Boynton Health to determine the most appropriate respiratory protection. The recommended PPE for this type of event is a surgical mask with ear saver, face shield, and gloves.

Is this COVID Deployment risk free?

It is not possible to deploy MRC members in a risk free environment during COVID. Based on our consultation with experts, we consider this to be a “very low risk” event as recommended PPE and disinfection processes are being followed.

What is the proper disinfection process to follow during and after being at this event?

Practice good hand hygiene! You can also sanitize your gloves with the hand sanitizer. Upon doffing your PPE after the event, or your shift, place your PPE in the proper receptacle and sanitizer your hands. Once at home, you can change out of the clothes you wore to the event.

Do we need N95 respirator masks for personal protective equipment (PPE)?

Per recommended state and federal guidelines, N95 respirator masks are not indicated for this type of testing because we are not coming into close contact with any samples or

performing aerosolizing procedures. You will be provided a surgical mask, goggles or face shield, and gloves.

Do I need to take a test after volunteering?

If proper PPE, hand hygiene and disinfection processes are followed, volunteers are not considered to be “exposed” or need to follow up with a COVID-19 Test. We do not expect or ask that volunteers take a test after volunteering at this type of event. Whether you choose to do so is up to you.

Additional Team Membership Questions

What if I don't have a MRC T-Shirt? What should I wear during deployment?

If you do not have a MRC T-shirt we will bring some to the testing event. You are not required to wear your MRC T-shirt during deployment; however, doing so allows others to identify testing team members easily. If you choose to wear something other than the MRC T-shirt, please ensure it does not have any other logos on it. More specific information on what to wear during deployment can be found in the [MRC Member Handbook](#).

I have completed my HIPAA training but it is not showing as complete.

The Training Hub team (TeamDynamix) is aware this is occurring for some individuals. Please send them an email at training@umn.edu and they can assist you with resolving this issue.

How do I sign up for a shift?

You will receive notices (text and email) via Shiftboard when the testing team is activated for deployment.

- Team members will sign up for shifts via [Shiftboard](#). When signing into Shiftboard for the first time, enter your University email address and click “forgot password”. It will then take you through steps to create a password and enable you to access the calendar and sign up for a shift.
- To Sign up for a Shift:
 1. Click on "Schedules", found on the left side bar.
 2. Navigate to the date of the MRC event (deployment, drill, strike team meeting, or other MRC event).
 3. Click on the position and time you are interested in filling, and select "Take Shift".

Who do I call if I can't attend my shift?

If you are ill or cannot otherwise attend your shift, please call Kathy Berlin at 612-202-0715.